

The Prime Minister
Mr David Cameron
The House of Commons
LONDON.

9th June 2010,

Dear Mr Cameron

NHS Treatment at it's very best

I expect that you receive many letters criticising the National Health Service. I would like to tell you about a treatment centre which must be a very good example of NHS practices.

This is the Shepton Mallet Treatment Centre in Somerset (brochure enc.)

A few weeks ago I was offered a place at Shepton Mallet for a complete hip replacement operation

Now I am a very independent 76 years old woman who has never had an operation and never spent time in hospital and I was understandable very apprehensive. However my fears were unfounded.

I was in the hospitable for five days during that time I received the best possible treatment.

Every one of the staff from the ladies who did the cleaning the catering staff and office staff to the nurses and doctors and the physiotherapists to the consultant surgeon were very professional, nothing was too much trouble for them and they were extremely kind. The hygiene and cleanliness were 100%.

I thought that after the doom and gloom which seems to pervade the NHS these days, the Shepton Mallet Treatment Centre shines like a beacon and I thought you would like to know about it.

Sincerely